

September 2004

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PAUL DAVIS

Restoration & Remodeling

a division of



Paul Davis Restoration crew completes mold removal at John Travolta's house in Islesboro

A crew from Paul Davis Restoration completed the clean-up of John Travolta's house in Islesboro after a frozen pipe on a third-floor bathroom sink burst last winter, sending hundreds of gallons of water cascading through the house down to the basement.

The break occurred in mid-February, but went undiscovered for a week or more—long enough for mold to start growing in the wetted areas, which included the bathroom and a playroom on the third floor, a second-floor entertainment room, a first-floor banquet room, and parts of the basement.

Initially, another cleaning company was called, but when the mold was discovered, the other company recognized that special expertise was required, and PDR was called in.

PDR is the only company north of Portland that is certified for mold removal by the Institute of Inspection, Cleaning, and Restoration Certification (IICRC).

The PDR crew was led by Randy Nason, master restoration technician.

Randy said the crew had to complete the demolition work that the first contractor had begun, removing lathe and plaster

to expose the framing and other surfaces that could be attacked by the mold.

Once the demolition was completed, the crew began the remediation part of the project, using a three-part H.E.P.A. (high efficiency particulate air) filtered vacuum, which is 99.97% efficient in removing airborne particles.

The first step was to hepa-vac all exposed surfaces to remove any loose spores on the framing and other exposed surfaces.

Second, the framing and other exposed surfaces were lightly sanded and/or scrubbed to loosen and remove mold spores that weren't removed by vacuuming.

Third, all surfaces were thoroughly washed with detergent and water.

Finally, the entire area was hepa-vacked once again to remove any dead mold spores.

The project was completed in March
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John Travolta's house in Islesboro overlooking the ocean.



Mold removal work.



John Travolta's house, front view.

Owner's Corner: New electrical, plumbing divisions mean better customer service

As you can see elsewhere in this newsletter, Dana Gagnon has joined Keith Trembley Builder/Paul Davis Restoration as the head of our newly-established electrical division. I would like to announce that we are also looking to add a plumbing division to KTB/PDR, as well.

We're not changing just for the sake of changing, but because we believe that this is a better way. Having our own in-house people for electrical and plumbing activities will make it easier to schedule jobs and enable us to give our customers better service.

This is not a reflection on our subcontractors, who have provided outstanding service to KTB/PDR and our customers. In the future, when we can better serve our customers by hiring a subcontractor, we will do so.

Most of the time, however, we will be relying on Dana for electrical work and on our new plumbing division for plumbing work. We are in business to provide the best service possible to our customers, and we believe that having our own people to provide key construction, renovation, and restoration services is the best way to do just that.



Keith Trembley
Owner

Our Customer Pledge

You are entitled to be treated with friendliness, honesty, courtesy, and respect. You will receive full value for your money and a good buy at a fair price. You are entitled to prompt, courteous, and knowledgeable answers to your questions. We strive to treat you exactly as we want to be treated when we are someone else's customers. We will work hard to assure that you are proud of your investment in your home, and that your satisfaction is our main concern

Our Values

Below is a list of values that our company as a whole supports and exercises each and every day:

- Commitment Honesty
- Initiative Integrity
- Respect Empathy
- Dependability

John Travolta's house in Islesboro

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and took three weeks. Randy said the crew—which also included Rick Coulombe, Jeff Jennings, and Tony Monroe—took the ferry to Islesboro on Mondays, stayed at a bed-and-breakfast on the island, and returned home for weekends.

Dana Gagnon to head new electrical division of KTB/PDR

Dana Gagnon, an electrician who has also worked as a homebuilder, has joined Keith Trembley Builder/Paul Davis Restoration as head of the newly formed Electrical Division of PDR.



Dana Gagnon

Originally from Van Buren, Dana lives in Orrington with his wife, Josée, and daughters Mélanie, who will be 4 in October, and Lexie, who will be 8 in September.

For the past three years, Dana worked as an electrician for AA Electric Service, Bangor. Before that, he worked for GRS Builders in Hampden as a carpenter.

Dana attended Washington County Technical College for three semesters. He received a diploma in the electrical program and a degree in general studies.

A 1992 graduate of Van Buren High School, he also spent two years at Eastern Maine Technical College, receiving a degree in building construction.

Dana will handle most of the electrical work for Keith Trembley Builder/Paul Davis Restoration, including insurance losses, new home construction, and renovation work.

The Electrical Division will also market outside PDR to the general public for new home construction, service upgrades, and residential electrical service.

In his leisure time, Dana enjoys spending time with his family. He also enjoys tinkering at home, doing welding and handyman chores.

Our Customers Write

To: Keith Trembley
Subject: Rebath installation

I just want to take this opportunity to express our satisfaction with the Rebath

work that was just done in our home. Chad did an excellent job in every respect. He went the extra mile to make the job the best! We couldn't be happier

with his work and the finished product. Thank you Chad and thank you Rebath of Maine!

Lewis & Eleanor Isaacson

Green Lake home gets new bath, windows, three-season porch

Shelly Miller and Polly Sparhawk have always enjoyed spending the summer at their modest home on Green Lake in Dedham, between Brewer and Ellsworth.

Now, they'll be able to enjoy it even more—adding the spring and fall seasons, as well—thanks to some renovations that were recently completed by Keith Trembley Builder, Inc.

The home now has a new full bathroom and laundry area, new windows with better ventilation and increased views, a new three-season porch, furnace and plumbing upgrades, and several other improvements that will make the home safer and easier to maintain.

Ms. Miller initially contacted Keith Trembley Builder because she wanted to “do something” to upgrade the bathroom, which was small and had both plumbing and a color scheme (Avocado green and Harvest gold) that dated back to the 1960s. She also had several other projects in mind—moving the laundry from the basement to the main floor, adding a screen porch, and improving the ventilation and view in

the home's living and dining rooms.

She talked with estimator Gary Proulx about the best way to accomplish those objectives.

“We moved the furnace from the area next to the bathroom down to the basement,” says Gary. “That freed up much needed space to expand the bath and allowed us to move the washer and dryer upstairs.”

When they talked about the screen porch, Gary suggested enclosing the porch so that it could be used during the spring and fall, as well as summer. Ms. Miller agreed.

“We used two-pane sliding windows—aluminum combination 2-lite sliders—which provide a better view and better ventilation,” Gary said. “They also extend the season when the porch is usable.”

The porch addition had to be presented to the local planning board because of shoreland zoning requirements. Keith Trembley Builder worked with the code enforcement office and prepared the drawings for the presentation.

In the living room, the existing picture window was replaced by an Alliance vinyl 3-lite slider—a three-pane sliding window 5 feet high and 10 feet wide—manufactured in Maine, with a lifetime warranty.

“The old picture window had two narrow double-hung windows on the sides,” Gary says.



The Miller home on Green Lake in Dedham.



New windows offer better view, ventilation.

“It provided a great view but no ventilation. Now, they have both.”

Gary says a number of improvements were made that weren't related to the immediate project, but which made a lot of sense to do now, rather than at a later date.

“We recognize problems before they become emergencies,” he says. “That's one of the things we do best.”

For example, the plumber on the job noticed the basket strainers under the sink were corroded. The strainers didn't need to be replaced immediately, but it would be a lot easier—and much less expensive—to fix it while the plumber was there, rather than have to call in a plumber after it failed.

At the same time, new shut off valves were installed under the sink, replacing the old valves, which were located in the basement.

Smoke detectors were installed throughout the home and the telephone wiring was upgraded so that phones are now accessible in several rooms, instead of just one.

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The porch under construction.



The new three-season porch overlooking Green Lake.



View of lake from the new porch.



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Keith Trembley Builder, Inc. has been in business for over 20 years. We provide services all over Maine for all of your building, remodeling, and restoration needs.

Has your address changed? If you would like to continue to receive this newsletter, call us at 827-4205 and let us know of the new address!

Local business: New Look Painting

Dave Ketchen has been painting for 26 years, and it's a job he clearly enjoys.

"It's so relaxing," he says, "to make a house look beautiful."

Dave has been working with Keith Trembley Builder/Paul Davis Restoration since he returned to Maine seven years ago and started his business, New Look Painting.

Initially, Dave worked alone or with his father, Tom Ketchen. But as Dave's reputation for quality workmanship grew—thanks in part due to work done for Keith Trembley Builder—New Look Painting has also grown.

Dave's son Jason now works for New Look Painting, usually as the lead painter, and he's assisted by Matt Dupuis, who Dave describes as "a good trim man." Bruce LaBelle, who works for Dave on other projects, is also a skilled painter.

A native of Old Town, Dave was raised in Massachusetts, where he started painting.

Recent jobs for KTB/PDR have included the interior and exterior painting for Down East Auctions and Antiques in Searsport and the Corinna Museum in Corinna.



Dave Ketchen of New Look Painting with Bruce LaBelle and Matt Dupuis.

Green Lake home

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The existing electrical panel was outdated and had become corroded to the point of actually arcing. The panel was replaced as a normal part of our construction, inconveniencing the customer for only about three hours. Frost-proof exterior water faucets were also installed, eliminating the need to drain water lines every fall.

Gary says the Miller home project illustrates the type of service our clients can expect when they hire Keith Trembley Builder.

"We're not your average carpentry or construction firm," Gary says. "We feel one of our most important jobs is to give our clients professional advice and allow them to make an informed decision on what they want to do. We want people to be happy about the work we do five or 10 years from now, not just the week after we're done."