

April 2005

Phone: (207)827-4205

Fax: (207)827-4006

Toll-free 24-hour
Emergency Service:
1-888-869-9395

Mailing address:
PO Box 428
Old Town, ME 04468

Showroom:
9 County Rd.
Milford, ME 04461

Portland Division:
1-888-869-9395

Estimators

Keith Trembley
Gary Proulx
Randy Nason
Bob Cyr
Chad Herschell
Moe Newland
Mike El-Hajj

Portland Division

Stacey Goodwin
Larry Olivier
Carolle Ohmeis
Joyce Perry
Justin Ferry



PAUL DAVIS

Restoration & Remodeling

a division of



Keith Trembley Builder/Paul Davis Restoration restores fire-ravaged Chester Animal Hospital

When the Chester Animal Hospital was severely damaged by fire on February 17, the owner, Dr. Joe Nesin, wanted a contractor who would "take care of the repairs and rebuilding and do it well."

He also wanted someone who would restore the hospital—a veterinary clinic located within a 90-year-old barn—the way it was before the fire.

Dr. Nesin says Keith Trembley Builder, Inc., has fulfilled all of his expectations—and then some.

"The thing I'm most pleased is their willingness to put it together just exactly the way I wanted it to be, so that it's



Dr. Nesin points to one of the beams he wanted preserved.

done right," he says. "They've done a very good job of that. We've had just a few very minor glitches along the way—less than you would expect."

In particular, Dr. Nesin wanted to leave the barn's original beams and posts exposed and preserve the original layout of the clinic.

"They've been really careful to make sure that every last detail is just the way I want it," he says. "What we had [before the fire] worked very well, and I wanted to put it back together in a similar manner. I wanted to be able to maintain the character of the barn, which was



The Chester Animal Hospital was reconstructed in this 90-year-old barn.

(Please turn to page 3)

KTB/PDR restores Chester Animal Hospital after fire

(Continued from page 1)

something that the original construction achieved by using some of the barn beams and posts. I wanted to preserve those things, and Keith Trembley Builders made every effort to do it."

Dr. Nesin said he was referred to Keith Trembley Builders by Mike Pearson, a selectman in Enfield and former State Senator from Old Town.

"Mike knew Keith's father, and he said the company had a very good reputation for quality work," Dr. Nesin said. "He was right. They've been very good to work with."

The first person from Keith Trembley Builder to contact Dr. Nesin was estimator Bob Cyr, who drove up to Chester to survey the damage.

"He was very thorough, right from the start," says Dr. Nesin.

Bob said the interior of the clinic was a total loss. A total of 19 dog kennels had to be rebuilt, along with all of the examining rooms and the surgery.

"We had to gut the interior, remove all the damaged material, and then go in with a special fire retardant smoke spray," he said.

The spray, which acts as a sealer, encapsulates the odor and eliminates any lingering reminder that a fire occurred in the building.

The spray is applied in a two-step process by mitigation manager Randy Nason and his crew.

Once the interior was cleaned up, the crews could start rebuilding,



A charred beam after the fire.



One of the new windows.



Dr. Nesin talks to J.R. Madden, the lead carpenter for Keith Trembley Builder, in the kennel area.

including installation of a new subfloor, insulation, wiring, cabinetry, doors, and windows.

Bob says the rebuilding process was facilitated by close cooperation between Keith Trembley Builder and the insurance adjuster.

"We worked very closely with the insurance adjuster, scoping the damage and coming to agreement on a figure that would allow the hospital to reopen in a timely manner," Bob says. "For both of us, the customer was the No. 1 concern."

While most of the project was aimed at restoring the clinic to its former condition, some upgrades were added to the project. These included a few minor changes in the kennel area to make the dogs more comfortable, some upgrades in security lighting and wiring, and changes in the color scheme and wall materials to make the clinic more professional-looking and easier to clean. Any aspect of the building that wasn't in compliance with local building codes were brought up to code.

Dr. Nesin also installed central air conditioning to make the dogs more comfortable during hot weather. Bob says the central air conditioning is likely to save money in the long run, because it provides more efficient cooling than the window air conditioning units that were destroyed in the fire. The new unit is on a thermostat, while the old window units had to be turned on and off manually.

Bob says the project was led by two of Keith Trembley Builder's top-notch carpenters, Paul Laffey and J. R. Madden.

Because of the size of the job,



Many beams were charred by the fire. The integrity of the beams was OK, but they had to be cleaned, scraped and sanded, and then varnished to encapsulate the smoke smell.

several subcontractors were brought in to work on the project, including Integrity Electric of Old Town, New Look Painting of Old Town, Rocky Gibson Flooring of Kenduskeag, and Builders Insulation of Brewer

The lumber was procured from Haskell Lumber of Lincoln; the debris was hauled away by Pine Tree Waste of Hampden.

While the clinic was closed, Dr. Nesin kept his employees on the payroll, fixing records and updating files.

Dr. Nesin bought the house and barn, which is located on Pea Ridge Road, in 1988. The house was originally built in 1892; the barn was added in 1916.

Construction of the clinic began in November 1988; it opened in February 1989.

The fire, which was caused by a faulty plug on the dryer, occurred four days after the 16th anniversary of the opening of the clinic.

Keith Trembley Builder, Inc.

Mailing address:

PO Box 428, Old Town, ME 04468

Showroom:

9 County Road, Milford, ME 04461

Phone: 207-827-4205

Fax: 207-827-4006

www.keithtrembley.com



**PDR Electrical Division
PDR Plumbing Division**

9 County Road, Milford, ME 04461
207-827-4205



**Keith Trembley Builder, Inc.
is a Certified Pella ContractorSM**

PRST STD
US Postage
PAID
Permit #76
Bangor, ME
04401

Keith Trembley Builder, Inc. has been in business for over 20 years. We provide services all over Maine for all of your building, remodeling, and restoration needs.

Has your address changed? If you would like to continue to receive this newsletter, call us at 827-4205 and let us know your new address!

The tragedy of fire: KTB/PDR helps Maine residents rebuild after fires

Keith Trembley Builder, Inc., located in Milford, Maine, has built a reputation of trust, honesty, and quality craftsmanship throughout the state. The company has specialized in residential home construction, remodeling, additions, and service projects for more than 25 years.

Keith Trembley Builder is known for precise scheduling, budgeting, and quality material management. They have established long-term relationships with manufacturers like Pella Windows & Doors, Kohler, Grace, and Tyvek.

"In order for us to deliver quality craftsmanship, we use the best suppliers because we believe in doing it right the first time," says Keith Trembley, owner of Keith Trembley Builder, Inc. "Having a solid name brand that delivers quality and on-time delivery ensures the company's future success and enables us to build upon our reputation for quality and honesty."

In 1998, Keith Trembley branched out his business by buying the Paul Davis Restoration & Remodeling franchise, specializing in the restoration of properties damaged by fire, wind, or water, and has fast become a leading expert in the field of insurance restoration and construction.

"There was a great need for resto-

ration services in the state of Maine and purchasing the Paul Davis franchise has been a wonderful success for us," adds Trembley. "Unfortunately, there is a lot more work than we can fulfill."

According to the Maine Fire Marshal's office, more than 960 residential fires occurred in 2003 throughout Maine, with property loss reaching more than \$3,887,570.

Some homeowners may be tempted to perform complete clean-up on their own, but this can make conditions worse.

"As professionals, we understand that once the fire trucks are gone, the damage continues from smoke residue, water, and humidity. The longer the restoration, neutralization, and corrosion control is delayed the greater the scope and cost of the loss," says Randy Nason, from Keith Trembley Builder Inc./Paul Davis Restoration & Remodeling.

Within minutes after a fire, acid soot residues cause plastics to yellow, smaller appliances close to the source of combustion discolor, and porous materials such as marble and alabaster can be permanently stained. Within hours, metals tarnish, and acid residues stain countertops, furniture finish, grout, and fiberglass fixtures.

In time, acid residues stain wall paint; metal corrodes, pits, and rusts; vinyl flooring and synthetic carpets require refinishing or replacement; and any glass or crystal become pitted.

"Cleaning soot residue must be done quickly since it builds up layer upon layer until it becomes hardened, much like a lacquer, and is quite difficult to dissolve and remove," says Nason. "In addition to removing soot residue, we also eliminate smoke odors from a home's surfaces by removing debris, deep-cleaning damage spots, and sealing inaccessible areas that may have been scorched."

"There are many factors to consider when restoring a house after a fire," says Nason. "For one, the emotional effect the fire has on the homeowner must be addressed. Oftentimes an entire family has been displaced, and all of their belongings have been lost. This can be very difficult for the family to handle emotionally—it's something our crews take very seriously."

Fortunately, most residential fires are preventable. Smoke alarm installation and maintenance remain the most important way to improve chances of surviving a residential fire.

Reprinted from View into Pella®, the newsletter of Pella® Windows & Doors of New Hampshire and Maine.